



STATE OF WASHINGTON

**OFFICE OF MINORITY AND WOMEN'S BUSINESS ENTERPRISES**

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June 21, 2024

TOECM LLC DBA Upgrading Self  
2211 S Star Lake Rd  
Apt 6-201  
Federal Way, WA 98003

Dear Onyedikachukwu Mba,

Congratulations! Your firm has been certified by the Washington State Office of Minority and Women's Business Enterprises (OMWBE) as a/an Minority Business Enterprise (MBE). Information about your business is published in the OMWBE Directory located at <http://bit.ly/2uu4zH2>.

Certification Number: M3M0029536

Renewal Date: June 21, 2027

Please review each of the following:

- Every three years before your anniversary date, you must submit an "Affidavit of Continued Eligibility." This form confirms there have been no changes that would affect your firm's ability to remain certified, such as changes in ownership, control, size, management responsibility, scope of work, or personal net worth. OMWBE will send you an email 75 days before your anniversary date.
- You must inform the OMWBE in writing within 30 days of the any of the changes listed above by logging into our system at <http://omwbe.wa.gov/certification>. Failure to notify our office of these changes may affect your firm's eligibility for the program.
- This certification shall remain valid unless and until it has been removed in accordance with procedures set forth in WAC 326-20-172.

Your firm now appears on our directory of certified firms. Please use the directory to confirm your certification status. The certification letter is for you to retain for your records so you know the date you'll need to renew with our office.

We are pleased to certify your firm and wish you much success. If you have any questions or need assistance, please contact us at (360) 664-9750.

Sincerely,

Nereida Avendano  
Certification Analyst

Your firm is certified in the following areas:

**Business Description:**

We support small and medium-sized established enterprises and businesses, large corporations, non-profit, government agencies, groups and individuals to become more efficient. We provide the following capacity building operations and workflow services: Process Improvement Services: Lean Six Sigma Process Improvement. Relationship Building Services: Inclusive Agile/Scrum team building & training. Adaptive Change Management Services: Business partnerships and skill acquisition.

**North American Industry Classification System (NAICS) Codes:**

NAICS 541611: BUSINESS MANAGEMENT CONSULTING SERVICES

NAICS 541611: GENERAL MANAGEMENT CONSULTING SERVICES

NAICS 541614: EFFICIENCY MANAGEMENT (I.E., EFFICIENCY EXPERT) CONSULTING SERVICES

NAICS 541614: LOGISTICS MANAGEMENT CONSULTING SERVICES

NAICS 541614: OPERATIONS RESEARCH CONSULTING SERVICES

NAICS 541614: PRODUCTIVITY IMPROVEMENT CONSULTING SERVICES